

Press release

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Swiss Post Solutions North America Achieves SSAE 16 Compliance Standards for Document Processing Center

Swiss Post Solutions (SPS), an innovative leader in business process outsourcing and digitization solutions, announced today that it has achieved the Statement on Standards for Attestation Engagements (SSAE) 16 Type II compliance for the company's Document Processing Center in New York. SSAE 16 provides SPS' customers with assurance of corporate controls, including security and environmental compliance, and validation of SPS' commitment to the most rigorous standards of operational excellence.

Issued by the American Institute of Certified Public Accountants (AICPA), SSAE 16 is an auditing standard that reports on the effectiveness of an organization's internal controls for a specific system or application.

"Meeting the objectives of SSAE 16 is a reflection of the processing procedures and governance protocols we have implemented in our document processing facility. Data security and integrity are our top priorities, and we are pleased to continue to provide our clients with confidence in our solutions through this audit," commented John Chestnut, SPS Vice President of Solutions & Services.

As the global trend for process automation continues, completing this assessment is of particular importance to SPS' clients, and further supports the overall effectiveness of the company's document processing platform.

SPS North America CEO, Dan Moscatiello, stated, "Attaining SSAE 16 compliance further demonstrates our commitment to consistently delivering high quality services in a secure environment to our clients. We are proud to bring greater value to our client relationships by achieving this industry-accepted standard that validates our internal safeguards."

About SPS

We connect the physical and digital worlds

Swiss Post Solutions (SPS) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS' ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS' 7500 employees and specialized partners span the full range of the industry – from insurance, banking, telecommunications, media, retail to energy supply and travel & transportation – addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides mailroom management, managed print services, reprographic services, IT helpdesk support, front office and reception services. Headquartered in New York City, SPS NA has offices in Los Angeles, San Francisco, Chicago, Washington DC and Toronto, and operates secure document processing centers in Long Island City and Toronto.

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